



October 22, 2019

DELIVERED VIA  
ELECTRONIC MAIL

Katlyn Alapati  
c/o MuckRock News  
[81014-30867429@requests.muckrock.com](mailto:81014-30867429@requests.muckrock.com)

Re: Request for Records under the Michigan Freedom of Information Act

Dear Ms. Alapati:

The Detroit Land Bank Authority (DLBA) has received your request for information under the Michigan Freedom of Information Act, MCL § 15.231, et seq. The request was received at our office on Monday, September 30, 2019, via email. Your request is deemed, pursuant to Section 5(1) of the Act, to have been received the next business day, Tuesday, October 1, 2019. The request specifically asks for the following records:

Every incident and concern filed with the Detroit Land Bank Authority from Jan.1, 2014 until present date via Lighthouse ([www.lighthouse-services.com/detroitlandbank](http://www.lighthouse-services.com/detroitlandbank)) that includes, but is not necessarily limited to, the complaint description and the date filed.

Your request is granted. At the DLBA's request, in mid-2017, Lighthouse Services, Inc. began providing us with a fraud and compliance hotline that could be accessed by both external and internal users. Since then, Lighthouse has continuously operated the hotline on our behalf. The DLBA voluntarily created the hotline to promote our culture of accountability and transparency. The enclosed records disclose the requested information for all the reports received through the hotline to date. Please note, we take each report very seriously and each is investigated and addressed accordingly.

Respectfully,

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Detroit Land Bank Authority